



# CNP SERVICE AGREEMENT

## Example - Fortnightly Domestic Maintenance Cleaning

|                     |                                             |
|---------------------|---------------------------------------------|
| CUSTOMER            | Jane Example                                |
| SERVICE ADDRESS     | 1 Example Close, Devizes, Wiltshire         |
| CNP REFERENCE       | CNP-EXAMPLE-001                             |
| SERVICE / FREQUENCY | Domestic Maintenance Cleaning / Fortnightly |

### EXAMPLE PRICE

From £50.00 per visit

Example only. Your fixed price will be confirmed following your consultation and will reflect your property requirements and agreed cleaning service.

## 1. Service Overview

Following an in-person consultation, CNP Services will confirm the agreed recurring cleaning service, frequency and fixed price for the property.

## 2. Agreed Cleaning Service

Each visit will focus on maintaining the agreed areas and general presentation of the home.

- Kitchen, bathroom and WC
- Reception and living areas
- Bedrooms included in the agreed service
- Hallways and stairs
- General dusting, accessible surfaces, vacuuming and appropriate floor cleaning

## 3. Equipment & Cleaning Products

CNP Services provides all standard cleaning equipment, products and materials required for the agreed service.

## 4. Service Price

Your final agreement will show your confirmed fixed price per visit. It covers the agreed maintenance service rather than a specified number of cleaning hours.

## 5. Payment & Getting Started

Once the quote is accepted, CNP Services will send the final agreement for electronic acceptance, arrange the first clean, provide secure Direct Debit setup details and confirm the ongoing schedule.

## 6. Changes to the Service

Minor changes in priorities can normally be accommodated. Significant changes to the property or scope will be discussed before any revised price takes effect.

## Acceptance

The final customer agreement includes fields for name, signature, date and time for electronic acceptance.